



To our customers, our neighbors and our communities,

Nothing remains more important to us than the safety and well-being of our customers and employees. With new developments in the spread of COVID-19 occurring daily and after intensive research and thoughtful discussion, Carolina Premier Window Films Management Team has made careful considerations that will alter our business.

In an effort to proactively do our part in minimizing the spread of COVID-19 by practicing social distancing techniques as advised by the Centers for Disease Control.

If you are expecting one of our technicians to visit your home or business on an installation or estimate, please know that we're taking extra precautions to protect you and our employees. Our service vans and trucks are all supplied with hand sanitizer, disinfectant wipes and our technicians will use them between service calls. We're also asking our technicians to limit their in-person contact with customers by practicing "social distancing" and being mindful of only entering customer premise when absolutely necessary. Attention to these types of factors will better ensure the safety of each and every customer we serve.

For our customers who don't feel well or believe that they've been exposed to COVID-19, we can provide assistance by calling our office at (803)-802-9062 or by email [CPWFilms@GMail.com](mailto:CPWFilms@GMail.com).

We've also canceled or postponed all large meetings and employee gatherings. As our office staffs are able, they've been requested to conduct as many meetings virtually as possible.

We're increasing the frequency of cleanings to our shop to help ensure that they are less of a risk for employees and customers that visit them.

We will continue to closely monitor this situation as it develops. Our focus is and will remain on doing all we can to best protect our team, our customers, and the communities we serve.

Many thanks,

Carolina Premier Window Film, Inc.